



Period Performance Data for Period 2413 (03 March 2024 to 31 March 2024)

Sector Service Group	Cancellations		Pre cancellations		Punctuality at all stations			Punctuality at destination			Capacity
	All Cancellations %	GWR Cancellations %	GWR (No.)	NR (No.)	On Time %	Time to 3 %	Time to 15 %	Time 30 to 59 %	Time 60 to 119 %	Time > 119 %	Short Formations %
HSS	5.08%	1.64%	0	4	40.18%	58.24%	88.04%	3.91%	0.60%	0.27%	1.37%
EF01 - London - Bristol	4.24%	1.50%	0	1	41.56%	61.71%	91.75%	1.94%	0.11%	0.27%	1.55%
EF02 - London - South Wales	4.49%	1.70%	0	2	40.45%	56.67%	88.38%	4.03%	0.29%	0.40%	2.51%
EF03 - London - Cotswolds	5.05%	1.78%	0	0	42.54%	62.61%	92.80%	1.68%	0.33%	0.19%	0.82%
EF04 - London - West of England	6.92%	1.53%	0	1	35.68%	51.06%	78.35%	9.60%	2.02%	0.21%	0.47%
LTV	3.42%	1.04%	0	19	69.55%	85.47%	98.50%	0.20%	0.01%	0.02%	0.11%
EF05 - Outer Thames Valley	5.20%	0.94%	0	0	57.42%	78.13%	97.53%	0.46%	0.04%	0.06%	0.39%
EF07 - Reading & Oxford Suburban	5.08%	1.69%	0	19	63.02%	83.47%	98.63%	0.22%	0.00%	0.02%	0.04%
EF08 - Thames Valley Branches	0.93%	0.46%	0	0	91.43%	96.33%	99.88%	0.02%	0.00%	0.00%	0.00%
EF09 - North Downs	5.51%	2.17%	0	0	75.10%	88.70%	98.44%	0.20%	0.00%	0.00%	0.02%
WEST	4.83%	2.53%	0	5	63.95%	80.22%	96.72%	0.52%	0.06%	0.02%	0.24%
EF10 - Bristol Suburban	6.01%	3.80%	0	5	57.15%	74.92%	96.14%	0.57%	0.06%	0.02%	0.42%
EF11 - Devon	1.53%	0.63%	0	0	72.84%	88.11%	99.17%	0.29%	0.10%	0.02%	0.21%
EF12 - Plymouth & Cornwall	4.66%	2.11%	0	0	67.80%	83.81%	96.58%	0.40%	0.04%	0.04%	0.04%
EF13 - South Wales - South Coast	7.78%	3.74%	0	0	58.33%	73.95%	94.40%	1.00%	0.03%	0.00%	0.30%
Total	4.26%	1.74%	0	28	60.67%	77.21%	95.45%	0.92%	0.12%	0.06%	0.35%

Definitions

Cancellations

All Cancellations % = Percentage of GWR services cancelled

GWR Cancellations % = Percentage of GWR services cancelled due to GWR related causes

Pre cancellations

GWR (No.) = planned cancellation due to train operator requirements where it is identified and agreed prior to 22:00 the day before the schedule runs

NR (No.) = planned cancellation due to NR restrictions of use (including engineering work) where it is identified and agreed prior to 22:00 the day before the schedule runs

Punctuality at all stations

On Time % = Percentage of trains arrived at each station early or within 60 seconds of timetable

Time to 3 % = Percentage of trains arrived at each station early or within 3 minutes of timetable

Time to 15 % = Percentage of trains arrived at each station early or within 15 minutes of timetable

Punctuality at destination

Time 30 to 59 % = Percentage of trains arrived at destination station between 30 and 59 minutes late

Time 60 to 119 % = Percentage of trains arrived at destination station between 60 and 119 minutes late

Time > 119 % = Percentage of trains arrived at destination station greater than 119 minutes late

Capacity

Short Formations % = Percentage of seats less than declared plan